



Utilities Industry

Maximize your investment in SAP®

Innerware™

Extends the reach
and mobility of
SAP® throughout
your enterprise

Powerful solutions
that provide the next
level of integrated
functionality without
complex middleware.

Industry Overview

The utilities industry is under constant pressure to raise productivity and lower costs, whilst remaining focused on their primary goal – to provide more competitive electricity, gas and water services for residential, commercial and industrial customers. Further, research has shown that customer retention is critical in this industry.

The key to high quality and profitable customer relations lies in the gathering of and acting upon information about customers, delivering fast and personalized services, providing up-to-the minute information and effectively managing service level agreements (through improved service operations, improved asset utilization and visibility into the placement, use and condition of field assets).

To remain competitive in the utilities market, this must all be achieved whilst lowering the cost of service delivery and simultaneously adapting to market demands and changes.

You have implemented SAP® and seen how the implementation of an integrated technology solution reduces IT complexity whilst helping to improve business processes.

Now it's time to extend the reach and mobility of SAP® throughout your enterprise. It's time to deliver higher levels of customer service, empower your workforce with 'anywhere, anytime' access to vital enterprise information, track on-site and off-site equipment, allocate materials and resources in the most cost effective manner, automate practices and processes... and reap a greater return from your investment in SAP®.

Meeting the Challenges

Sky Technologies' solutions are the key to meeting the challenges that are faced in the utilities industry. Sky Technologies delivers a suite of products that are simple, flexible and reliable. Sky's solutions are scalable to suit any requirements, are upgrade friendly and future proof.

Benefits

- Developed using Sky's proven 'Innerware™' framework, all solutions will connect seamlessly with your backend SAP® system.
- All solutions will utilize your existing hardware and network, which means that there is no need to invest in expensive infrastructure or middleware.
- By utilizing your existing SAP® skills to build deploy and manage applications, there is no ongoing need to rely on specialist skills.

Utilities Industry

SkyMobile – SkyMobile empowers field technicians, engineers or other remote service agents to connect, interact and share critical field data on customers, orders, assets and inventory directly with the back office and other value chain stakeholders. SkyMobile removes cumbersome and poor performing paper based or non-integrated systems and delivers SAP® applications directly to any mobile device such as a rugged PDA, Laptop, Tablet, PC or BlackBerry®.

Welcome to myskytechnologies.com

Bringing SAP mobility to the world

Sky WebCommunity



Sky Technologies has created an Online WebCommunity that provides a channel for participants to explore the world of SAP Mobility and draw on the experiences and knowledge from within Sky's ecosystem of partners and customers.

Features of the community include:

- News and Events
- Case Studies
- Featured Articles
- Technology Forums
- Developer Centre
- Blogs
- Whitepapers

Visit Sky's Online WebCommunity today to learn how you can benefit from Sky's middleware free mobility solution and reap the rewards that mobilizing SAP can bring to your enterprise.

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inspiring business

Examples include:

■ Improving maintenance operations by extending SAP® to the field:

SkyMobile can be used to schedule and process SAP® plant maintenance/service orders and notification tasks, thereby enabling your maintenance staff to record completions, material consumption, time, inspections and hazard notifications etc.

■ **Workflow approval on BlackBerry®:** With SkyMobile you can approve your purchase orders, requisitions, leave approvals etc on a BlackBerry®, enabling your staff to respond promptly to both internal and external business demands.

■ **Mobilize warehouse staff and inventory controllers:** With SkyMobile you can process production and inventory transactions as they occur using mobile devices and barcode (or RFID) technologies.

■ **Manage your remote assets whilst in the field.**

SkyConnect – SkyConnect is a powerful suite of integration options that enables you to seamlessly interface your SAP® environment to any number of external systems and devices, without the need for cumbersome middleware. A central management console gives complete visibility of all interface processes, ensuring that transactions are monitored from initiation to final posting.

■ **Empower the business users:** Eliminate costly delays by empowering the business owners, hence reducing IT support costs.

■ **Automation:** Integrate business processing with RFID, PLC, robotics, EFT, conveyer devices etc.

■ **EDI management processes:** Document translation and processing inside SAP®, eliminating third party middleware.

About Morse, Inc.

Morse, Inc. is a Global provider of expert SAP® business and technology services. We design, build, deliver and support business critical solutions within SAP®. Seamlessly integrating R/3 and add-ons into the client's business processes, we efficiently support the client's post go-live needs through our SAP® Mobility solutions, NetWeaver and support optimization services.

About Sky Technologies

Sky Technologies specializes in Enterprise Mobility and Integration for SAP®. With a strong focus on innovation, Sky Technologies has developed a technology platform to deliver middleware free mobility (SkyMobile), low cost integration (SkyConnect) and fully functional point of sale (SkyPOS) solutions that are embedded within SAP®.

More Information

For more information on this and other solutions provided by Sky Technologies, please visit our website: www.skytechnologies.com or email us at: info@skytechnologies.com

skytechnologies

POWERED BY
SAP NetWeaver™

SAP® Certified
Integration

Bringing SAP Mobility to the World

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